If OverDrive's mobile app is not working properly (titles are not loading properly, the app crashes, etc.) here are some easy troubleshooting options that should help.

Troubleshooting OverDrive's mobile app on an iOS device (iPhone/iPad/iPod touch)

1. Make sure OverDrive's mobile app is closed along with any other unnecessary apps.
    - Double-click the **Home** button to open your 'recents list'.
    - Tap and hold the **OverDrive icon** until it begins to shake.
    - Tap the red circle on the icon to close the app.
    - Tap the red circle on any other unneeded apps.
    - Press the **Home** button to exit your 'recents list'.
    - Open OverDrive's mobile app and check the 'Bookshelf'. If titles are missing, try downloading them again.
    - Continue to Step 2 if the app is still misbehaving.
2. Restart your device.
    - Hold down the **Power** button until the red 'slide to power off' slider appears.
    - Power your device off.
    - Hold down the **Power** button until your screen lights up.
    - Open OverDrive's mobile app and check the 'Bookshelf'. If titles are missing, try downloading them again.
    - Continue to Step 3 if the app is still misbehaving.
3. Uninstall then reinstall OverDrive's mobile app.
    - Tap and hold the **OverDrive icon** until it begins to shake.
    - Tap the '**X**' on the icon.
    - Tap **Delete** to remove the app.
    - Tap the **Home** button to return to your home screen.
    - Install OverDrive's mobile app from the App Store and try to login and downloading the titles again.